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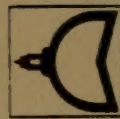
THE COMMONWEALTH OF MASSACHUSETTS MICHAEL S. DUKAKIS, Governor

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A Guide to

Sheltering the Homeless



Published by the Office of the Massachusetts Secretary of State
Michael J. Connolly, Secretary

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THE COMMONWEALTH OF MASSACHUSETTS

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GUIDE TO SHELTERING THE
HOMELESS

MICHAEL S. DUKAKIS
GOVERNOR

September 1984

Dear Friend:

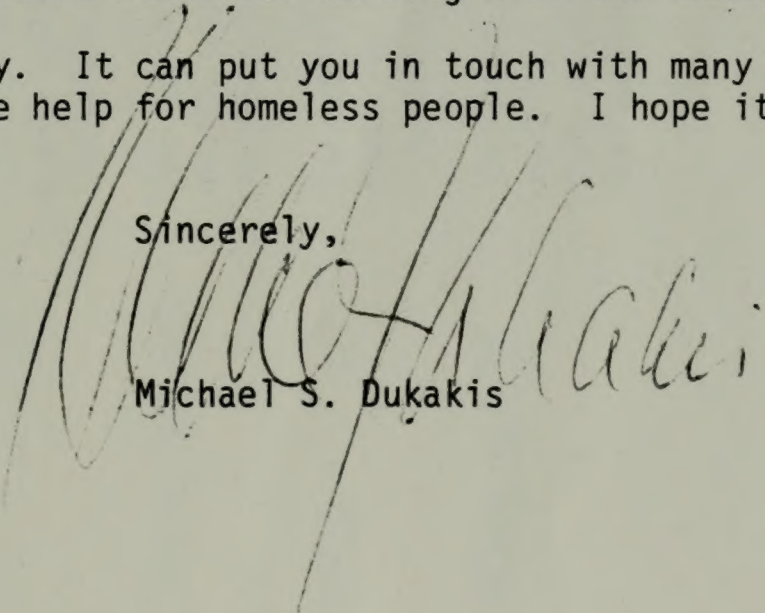
Massachusetts, along with the entire nation, continues to face the problem of homelessness. Today, thousands of individuals and families are finding it a daily struggle to find the basics of food and shelter. Federal attention regrettably still has not focused sufficiently on this national disgrace.

Massachusetts has been trying to respond to these needs of its most vulnerable citizens. The state has opened new shelters, adapted public assistance regulations, distributed emergency funds to local community groups and passed new housing and condominium conversion legislation. The intent of these measures and new programs is to assist the homeless to regain dignity and stability to their lives and, wherever possible, to prevent homelessness before it occurs.

Massachusetts could not have done what it has for homeless people without the rich resources of many human service agencies. These comprise state, local, non-profit and voluntary agencies, which have joined together in a coordinated effort to deal with the homeless issue. To all of the committed people in these agencies, I dedicate this Guide to Sheltering the Homeless, which lists human service resources across the entire state for working with the homeless.

Please read the Guide carefully. It can put you in touch with many resources we have in this state to secure help for homeless people. I hope it will be useful to you.

Sincerely,


Michael S. Dukakis

COMMONWEALTH OF MASSACHUSETTS

OFFICE OF THE ATTORNEY GENERAL

STATE HOUSE, BOSTON, MASSACHUSETTS

September 10, 1914

Dear Sir:

Enclosed for you are the entire affidavits in the case of
the above named person, and the report of the
State Police in the case of the above named person.
The affidavits are not intended to be used in any
court, but are intended to be used in the
State Police. The State Police have been
asked to investigate the case of the above
named person, and to report to the
Attorney General. The State Police have
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USING THE GUIDE

The **Guide** is divided into six **Regional Units**:

- | | |
|--------------------------------|------------------------------|
| I Western Massachusetts | IV Greater Boston |
| II Central Massachusetts | V Southeastern Massachusetts |
| III Northeastern Massachusetts | VI Boston |

Each **Regional Unit** includes the following:

- a **map**
- a list of **State Agency Central Offices**
- a **service section** that lists names, addresses, and phone numbers of
 - information and referral agencies
 - state agencies
 - home care corporations
 - community action agencies
 - Salvation Army offices
 - Red Cross offices
 - YMCA's
- a **shelter section** that lists names, addresses, phone numbers, and essential service information for emergency shelters for men, women, families, battered women, adolescents, alcoholics, and the mentally ill. YWCA's with available beds are included in the Shelter Section.

BEHIND THE SCENES

The Guide is divided into six Regional Parts:

- I Western Hemisphere
- II Central Hemisphere
- III Northeastern Hemisphere
- IV Southern Hemisphere
- V Southeastern Hemisphere
- VI Eastern Hemisphere

Each Regional Part includes the following:

- a map
- a list of State Agency Central Offices
- a reference section that lists names, addresses, and phone numbers of:
 - information and referral agencies
 - state agencies
 - non-profit organizations
 - community action agencies
 - Salvation Army offices
 - food bank offices
 - etc.
- a chapter section that lists names, addresses, phone numbers, and other information for emergency shelter for men, women, children, disabled women, and the elderly. And the chapter lists with available beds are included in the chapter section.

SERVICE SECTION

In deciding which agency in the SERVICE SECTION to call, the following descriptions may be useful:

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by Community Action Programs and/or the Office for Children. If no Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

STATE AGENCY - AREA OFFICES:

DEPARTMENT OF PUBLIC WELFARE -

Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, MEDICAID, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

DEPARTMENT OF SOCIAL SERVICES -

DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

OFFICE FOR CHILDREN -

Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

DEPARTMENT OF MENTAL HEALTH -

The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an entitlement specialist who can determine the benefits to which an individual may be eligible.

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SERVICE SECTION (CONTINUED)

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs, Home Care Corporations provide service to individuals sixty years and older including information and referral and funds for emergency shelter.

COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

YMCA - Some YMCA's have residences with beds set aside for transients, though there is often a fee for using one of these beds. All YMCA's are available to provide emergency shelter for disaster victims.

YWCA - Programs that have special programs for Homeless Women are included in the SHELTER SECTION. These programs do charge a fee.

PUBLIC AND SUBSIDIZED HOUSING - Although they are not included in this directory, most communities have a Housing Authority which determines eligibility for public and subsidized housing. Contact the appropriate Information and Referral Agency or Community Action Program for information on a local Housing Authority.

*SHELTER SECTION

Shelters are grouped by the populations that the shelter serves: WOMAN, MEN, WOMEN and their CHILDREN, FAMILIES, BATTERED WOMEN, ADOLESCENTS, ELDERLY, ALCOHOLIC and the MENTALLY ILL. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the Commonwealth are asterisked*.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night for a cot that must be vacated the next morning.

It is important to call a shelter before sending an individual or family. Before referring an individual or a family to a shelter you should be able to answer the following questions:

- . Do people have to line up to get in?
- . What time does it open?
- . Will beds be assigned?
- . Does the shelter have eligibility criteria?
- . Does the shelter require a referral?
- . Does the shelter turn people away?
- . (Do you have a contingency plan?)
- . Is a fee charged?
- . Is food provided?
- . Does the shelter allow continuity of nights?
- . Is there a day program?
- . Is there a place to store possessions?
- . Does the shelter provide counseling and advocacy?
- . How many days can someone stay?
- . Can the shelter be used as a mailing address?
- . Does the shelter provide other services like day care, transportation, medical care or advocacy?
- . Does the shelter have linkages with other community services?

Unfortunately, in most cases, the homeless must settle for any available bed, not the one that would best meet their individual needs. Many communities do not have any shelters or have programs for only one specific group like battered women or adolescents. Emergency shelter beds are often filled and you may need to find other resources as an alternative to a shelter. Agencies listed in the SERVICE SECTION are available to assist in piecing together an alternative plan.

STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK*HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700



STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
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- OFFICE FOR CHILDREN
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- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION I WESTERN MASSACHUSETTS

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by Community Action Programs and/or the Office for Children. If no Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

<p><u>HAMPSHIRE COUNTY AREA</u> <u>DIRECT INFORMATION SERVICE</u> Jones Library 43 Amity Street Amherst 01002</p> <p>9:00 AM to 5:00 PM - (Mon - Fri) 1-800-282-7779</p>	<p><u>BERKSHIRE COUNTY AREA</u> <u>HELPLINE, INC.</u> 111 Main Street North Adams 02147</p> <p>24 hours - 7 days/wk (413)664-6391</p>	<p><u>FRANKLIN COUNTY AREA</u> <u>SOCIAL SERVICES HELP</u> 39 Federal Street Greenfield 01301</p> <p>8:30 - 5:00 (Mon - Fri) (413)773-3574 1-800-322-0270</p>
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REGION I WESTERN MASSACHUSETTS

DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

ADAMS STREET OFFICE 38 Hoosac Street Adams, MA 01220 (413) 743-5300	GREAT BARRINGTON OFFICE P.O. Box 478 Castle Street Great Barrington, 01230 (413) 528-2200	NORTHAMPTON OFFICE 355 Bridge Street Northampton 01060 (413) 586-3600	SPRINGFIELD OFFICE 310 State Street Springfield, MA 01105 (413) 781-7670
ATHOL OFFICE 100 Main Street Athol, MA 01331 249-3567	GREENFIELD OFFICE 31 Federal Street P.O. Box 717 - 01302 413-774-2721	PALMER OFFICE 512-518 North Main St. Palmer, MA 01069 (413) 283-9757	WEST SPRINGFIELD OFFICE 115 Elm Street West Springfield, 01089 (413) 788-4588
CHICOPPE OFFICE 5 Meadow Street Chicopee, MA 01014 (413) 536-7820	HOLYOKE OFFICE 383 Dwight Street Holyoke 01040 (413) 536-2550	PITTSFIELD OFFICE P.O. Box 576 46 Summer Street Pittsfield 01201 (413) 499-3250	WESTFIELD OFFICE P.O. Box 607 4 Free Street Westfield, 01086 (413) 568-8915

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

HOLYOKE/CHICOPPE AREA Office City Hall Annex Holyoke 01040 (413) 536-4762	NORTHAMPTON AREA OFFICE 240 Main Street Memorial Hall Northampton 01060 (413) 586-8480	SPRINGFIELD AREA OFFICE 365 Bay Street Springfield 01109 (413) 781-0881
GREENFIELD AREA OFFICE 25-27 Bank Row Greenfield 01301 (413) 774-5546	PITTSFIELD AREA OFFICE 141 North Street Pittsfield 01201 (413) 499-7370	WESTFIELD AREA OFFICE 2 Free Street/P.O. BOX 520 Westfield 01086 (413) 562-9861

REGION I WESTERN MASSACHUSETTS

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

BERKSHIRE 150 North Street Pittsfield 01201 (413) 499-1968 499-4492	CENTRAL PIONEER VALLEY 276 High Street Holyoke 01040 (413) 538-9034 538-9033	FRANKLIN/HAMPSHIRE Vernon Street Northampton 01060 1-800-322-2120 584-7970	SPRINGFIELD AREA 22 Concord Terrace Springfield 01103 (413) 736-2217 736-0321	WESTFIELD 138 E. Mountain Rd Westfield 01085 (413) 562-5014 568-3341
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DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an Entitlement Specialist who can determine the benefits to which an individual may be eligible.

BERKSHIRE AREA 333 East Street Pittsfield 01201 (413) 447-7381	FRANKLIN-HAMPSHIRE Northampton State Hosp P.O. Box 389 Northampton 01060 (413) 584-1644 Ext. 303 or 338	HOLYOKE-CHICOPEE 12 Fairview Avenue Chicopee 01213 (413) 594-9141	SPRINGFIELD 38 School Street Springfield 01105 (413) 781-0526	WESTFIELD Western Mass. Hosp 91 E. Mountain Rd Westfield 01085 (413) 568-1961
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REGION I WESTERN MASSACHUSETTS

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs, Home Care Corporations provide service to individuals sixty years and older including information and referral and funds for emergency shelter.

BERKSHIRE HOME CARE CORPORATION 246 North Street Pittsfield 01201 (413) 499-1353	FRANKLIN COUNTY HOME CARE CORPORATION Central Street Turners Falls 01376 (413) 774-2994	HIGHLAND VALLEY ELDER SERVICE CENTER, INC. 42 Gothic Street Northampton 01060 (413) 586-3130	HOLYOKE/CHICOPEE REGIONAL SENIOR CORPORATION 198 High Street Holyoke 01040 (413) 538-9020	HOME CARE CORPORATION OF SPRINGFIELD, INC. 1414 State Street Springfield 01109 (413) 781-8800
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COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

BERKSHIRE COMMUNITY COUNCIL, INC. 74 N. Street #614 Pittsfield 01201 (413) 445-4503	FRANKLIN COMMUNITY ACTION CORPORATION 39 Federal Street Greenfield 01301 (413) 774-2318	HAMPSHIRE COMMUNITY ACTION COMMISSION 218 State Street Northampton 01060 (413) 584-4577	SPRINGFIELD ACTION COMMISSION 721 State Street P.O. BOX 1449 Springfield 01101 (413) 788-7396	VALLEY OPPORTUNITY COUNCIL, INC. 36 Center Street Chicopee 01013 (413) 592-6121
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REGION I WESTERN MASSACHUSETTS

SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

107 Ridge Avenue Athol 01331 249-8111	271 Appleton Street Holyoke 01040 (413) 532-6312	298 New West Street Pittsfield 01202 (413) 442-0624	170 Pearl Street Springfield 01105 (413) 733-1518	38 Hunter Place Springfield, MA 01109 (413) 736-2646
72 Chapman Street Greenfield 01301 (413) 773-3154	393 River Street North Adams 01247 (413) 663-7987			

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

ATHOL CHAPTER Memorial Building Athol 01331 (617) 249-6257	BERKSHIRE COUNTY CHAPTER 63 Wendell Avenue P.O. BOX 644 - 01201 (413) 442-1506	FRANKLIN COUNTY CHAPTER 50 Miles Street Greenfield 01301 (413) 774-4376	HAMPSHIRE COUNTY CHAPTER 125 State Street Northampton 01060 (413) 584-8887
HOLYOKE CHAPTER 188 Linden Street P.O. Box 44 - 01041 (413) 534-4531	PIONEER VALLEY CHAPTER 275 Maple Street Springfield 01105 (413) 737-4306	WESTFIELD CHAPTER 48 Broad Street Westfield 01085 (413) 562-9684	

REGION I WESTERN MASSACHUSETTS

YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

<p>GREENFIELD YMCA 451 Main Street Greenfield 01301 (413) 773-3646</p> <p>PITTSFIELD YMCA 292 North Street Pittsfield 01201 (413) 499-7650</p>	<p>HOLYOKE YMCA 171 Pine Street Holyoke 01040 (413) 534-5631</p> <p>METROPOLITAN SPRINGFIELD YMCA 275 Chestnut Street Springfield 01104 (413) 739-6951</p>	<p>NORTHERN BERKSHIRE YMCA 22 Brickyard Court P.O. Box 367 North Adams 01247 (413) 663-6529</p> <p>YMCA OF WESTFIELD 67 Court Street Westfield 01085 (413) 568-8631</p>	<p>HAMPSHIRE REGIONAL YMCA 286 Prospect Street Northampton 01060 (413) 584-7086</p>
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REGION I WESTERN MASSACHUSETTS

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
PITTSFIELD WOMENS SERVICES 33 Pearl Street Pittsfield 01201 413-499-2425	Woman	Shelter Rms at YWCA (Fee)	None	20

CUMMINGS MEMORIAL 148 Taylor Springfield 01105 413-732-0516	Men	Shelter (Fee)	None	58
SPRINGFIELD RESCUE MISSION P.O. 2424 Springfield 01101 413-732-0808	Men	Shelter	None	57

THE SHELTER Open Pantry 495 Jefferson Springfield 01107 736-2263	Women and their Children (no boys over 12)	Overnight	None	18
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REGION I WESTERN MASSACHUSETTS

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
LORETO HOUSE 264 Elm Street Holyoke 01040 413-532-7859	Women and their Children	Shelter	6-8 Weeks	15
JESSIE'S HOUSE * 82 Bridge Street Northampton 01060 413-586-8212	Priority Families	Shelter Counseling (Must be referred by Local Agency)	4-6 Weeks	20
EMER. SHELTER OF * GREATER SPRINGFIELD 103 Prospect Street Springfield 01107 413-737-5518	Priority Families	Shelter Counseling	30 Days Families 5 Days Individual (can extend)	20
THE MAIN STREET SHELTER * 443 Main Street Holyoke 01040 413-536-2651	Families Men and Women	Shelter Counseling	30 Days Families 5 Days Individual	35

REGION I WESTERN MASSACHUSETTS

BATTERED WOMEN'S SHELTERS - Battered women's shelters have strict eligibility requirements and a screening process. included are both shelters and safe home networks.

ARCH P.O. BOX 126 Springfield 01103 (413)-733-7100	*	Battered Women and their Children (no boys over 12)	Shelter Hotline Counseling	60 Days	12
COMPANERAS WOMENS Shelter P.O. BOX 6099 Holyoke, MA 01040 (413)536-1629	*	Battered Women and their Children	Shelter Counseling Hotline	6 Weeks	9 beds and 2 cribs
HEGIRA P.O. BOX 306 Westfield 01085 413-568-0966	*	Battered Women and their Children	Shelter Counseling Hotline	6 Weeks	4 Women and 5 Children
NECESSITIES P.O. Box 745 Northampton 01060 586-1125	*	Battered Women and their Children	Safe Home Network	3 Days	15 Homes (not all available at same time)
PITTSFIELD WOMEN'S SERVICES 33 Pearl Street Pittsfield 01201 413-499-2425	*	Battered Women and their Children	Safe Home Network Counseling Hotline	2 Nights	4-5 Homes

REGION I WESTERN MASSACHUSETTS

ADOLESCENT SHELTER - The adolescent shelters listed are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not homeless and will return to their families. Included are both shelters and foster care programs.

AMHERST EMERGENCY SHELTER 685 West Street Amherst 01002 413-256-6302	Under 18	Shelter Counseling	45 Days	9
CENTER FOR HUMAN DEVELOPMENT 52 Maple Street Springfield 01105 413-733-6624	Under 18	Emergency Foster Care Counseling	30 Days	16
CHILDREN'S EMERGENCY SERVICE 16 Center Street Northampton 01040 413-586-2602	Under 18	Emergency Foster Care Counseling	30 Days	4 - 5 homes
FRANKLIN-HAMPSHIRE RUNAWAY PROJECT 685 West Street Amherst 01000 413-256-6302	Under 18	Shelter Counseling	30 Days	9
PEOPLES BRIDGE ACTION 485 Main Street Athol 01331 413 256-6302	Under 22	Emergency Foster Care	30 Day	6
KEY PROGRAM 484 West Street Pittsfield 01201 413-447-9470		Counseling	30 Days	7
YWCA RUNAWAY PROGRAM 115 State Street Springfield 01108 413-783-0254	Under 18	Shelter Counseling	30 days	8 girls 6 boys

REGION I WESTERN MASSACHUSETTS

DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

ALCOHOLISM/DETOXIFICATION CENTER-GTR SPRINGFIELD * 1400 State Street Springfield 01109 736-0334	Alcoholic Men and Women	Detox. Program	7 days	30
BEACON DETOX. CENTER * 164 High Street Greenfield 01301	Alcoholic Men and Women	Detox. Program	7 days	12
DOYLE DETOX. CENTER * 793 North Street Fittsfield 01201 (413)-499-0337	Alcoholic Men and Women	Detox. Program	7 days	12
ALCOHOLISM DETOX. CENTER * 210 Elm Street Holyoke 01040 538-9400	Alcoholic Men and Women	Detox. Program	Depends on need 3 day average	20

REGION II: CENTRAL MASSACHUSETTS



STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION II CENTRAL MASSACHUSETTS

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities, Information and Referral is provided by Community Action Programs and/or the Office for Children. If no Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office. Many Boston I & R Agencies also provide services to this region.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

WORCESTER AREA

FIRST CALL

7 Oak Street
Worcester 01069

24 Hours

755-1233

NORTHERN CENTRAL REGION

LUCK CRISES

99 Day Street
Fitchburg 01420

24 Hours

345-0685

DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

CLINTON OFFICE	WORCESTER OFFICE	SOUTHBRIDGE OFFICE	TEMPLETON OFFICE
145 Church Street Clinton 01510 365-7316	9 Norwich Street Worcester 01608 791-3621	399 Main Street Southbridge 01550 764-4351	P.O. BOX 297 SOUTH ROAD Templeton 01468 939-5671
FITCHBURG OFFICE P.O. BOX 930 76 Summer Street Fitchburg 01420 345-2181	MILFORD OFFICE 66 Summer Street Milford 01757 473-2710	SPENCER OFFICE Main Street P.O. BOX 186 Spencer 01562 885-4880	GARDNER OFFICE 82 Main Street Gardner 01440

REGION II CENTRAL MASSACHUSETTS

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

BLACKSTONE VALLEY AREA OFFICE	FITCHBURG AREA OFFICE	GARDNER AREA OFFICE	SOUTH CENTRAL AREA OFFICE
185 Church Street Whitinsville 01588 234-6213	435 Main Street Fitchburg 01420 345-2101	196 Main Street Gardner 01440 632-9104	Pine Ridge Office Center Route 131, RFD #1 Southbridge 01550 Route 131, Dudley 01570 949-0113
WORCESTER AREA OFFICE 340 Main Street Worcester 01608 791-1200			

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

BLACKSTONE VALLEY	GREATER WORCESTER	NORTH CENTRAL	NORTH WORCESTER	SOUTH CENTRAL
24 Hopedale Ave. Hopedale 01747 473-3291	75 A Grove Street Worcester 01605 727-8773 -- 791-3136	515 Main Street Fitchburg 01420 534-0280	66 Parker Street Gardner 01440 632-9179	112 Hamilton St Southbridge 01550 885-5374

DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an entitlement specialist who can determine the benefits to which an individual may be eligible.

BLACKSTONE VALLEY AREA	FITCHBURG AREA GARDNER-RUTLAND AREA	SOUTH CENTRAL AREA	WORCESTER AREA
5 Water Street Milford 01757 473-7889; 478-2532; 839-3886	North Central Area for M.H. & M.R. 386 Main Street Fitchburg, MA 01420 345-0691; 727-7270	Route 131, W. Dudley P.O. BOX 726 Southbridge 01550 949-0451; 727-9584	WORCESTER STATE HOSPITAL 305 Belmont Street Worcester, MA 01604 752-4681; 727-0470

REGION II CENTRAL MASSACHUSETTS

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs. Home Care agencies provide service to individuals sixty years and older including information and referral and money for emergency shelter.

MONTACHUSETT HOME CARE CORPORATION 545 Westminster Street Fitchburg 01420 345-7312	ELDERLY HOME CARE CORPORATION OF SOUTHERN WORCESTER COUNTY, INC. 284 Worcester Street Southbridge 01550 764-2501	ELDER HOME CARE SERVICES OF WORCESTER AREA, INC. 1241 Main Street Worcester 01603 756-1545
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COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

MONTACHUSETT OPPORTUNITY COUNCIL, INC. 305 Whitney Street P.O. BOX 576 Leominster 01453 537-9126	WORCESTER COMMUNITY ACTION COUNCIL, INC. 340 Main Street Worcester 01608 754-7281
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SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

739 Water Street Fitchburg, MA 01420 534-9296	29 Spruce Street Milford, MA 01757 473-0786	630 Main Street Worcester, MA 01608 756-7191	844 Millbury Street Worcester, MA 01607 753-0674
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REGION II CENTRAL MASSACHUSETTS

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

CENTRAL MA CHAPTER 61 Havard Street P.O. BOX 865 Worcester 01613 756-5711	FITCHBURG CHAPTER 116 Prichard Street Fitchburg 01420 343-7429	GARDNER CHAPTER 175 Connors Street Gardner 01440 632-3250	LEOMINSTER CHAPTER 114 Merriam Avenue Leominster 01453 537-3339
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YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

ARMED SERVICES YMCA 1776 Depot Square Ayer 01432 772-2681	MONTACHUSETT REGIONAL YMCA 55 Wallace Avenue Fitchburg 01420 343-4847	TRI-COMMUNITY YMCA 43 Everett Square Southbridge 01550 765-5466	YMCA OF GREATER WORCESTER 82-8 Thomas Square Worcester 01608 755-6101
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REGION II CENTRAL MASSACHUSETTS

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
WORCESTER YWCA 1 Salem Street Worcester 01608 791-3181	Women	Shelter (Fee)	7 days	5
MUSTARD SEED 93 Piedmont Street Worcester 01609 754-7098	Men	Shelter	Determined on Individual Basis	4
PROSPECT HOUSE 129 Lincoln Street Worcester 01605 752-8586	Men and Women (Disaster Victims)	Shelter	1 Week	(respond on as needed basis)

REGION II CENTRAL MASSACHUSETTS

ABBY'S HOUSE 23 Crown Street Worcester 01609 756-5486	Women and Their Children	Overnight Shelter Counseling	7 nights (can extend)	12 beds & 1 crib
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BOOTH HOUSE Salvation Army P.O. BOX 215 Leominster 01453 534-9296	Families	Shelter Counseling	Individual Plan	20
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YOUVILLE HOUSE 133 Granite Street Worcester, MA 01604 753-3084	Families Men and Women	Shelter Counseling	Individual Plan	20
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REGION II CENTRAL MASSACHUSETTS

BATTERED WOMEN'S SHELTERS - Battered women's shelters have strict eligibility requirements and a screening process. Included are both shelters and safe home networks.

DAYBREAK 43 Grand Street Worcester 01610 755-5371	*	Battered Women & Their Children	Shelter Counseling Hotline	30 days (can extend)	19 beds & cribs
MONTACHUSSETTS TASK FORCE P.O. BOX 911 Fitchburg 01420 342-2919	*	Battered Women & Their Children	Safehouse Network Counseling	5 days	3 families

ADOLESCENT SHELTER - Most of the adolescent shelters are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not homeless and will return to their families. Included are both shelters and foster care programs. Most programs require a referral from DSS or DMH.

FRANKLIN YOUTH SERVICE Shared Family Progress 50 Emmons Street Franklin 02035 528-7900		Under 16	Emergency Foster Care Counseling	72 hours	5
THE KEY PROGRAM 104 Grove Street Worcester 01615 798-8634	*	Under 18	Foster Care Counseling	30 days	12 & 2 (overnight only)
LUCK, INC. 99 Day Street Fitchburg 01420 345-0685	*	Under 18	Emergency Foster Care Counseling	30 days	10
MILFORD ASSISTANCE Program 89 Congress Street Milford 473-3332	*	Under 18	Shelter Counseling	30 days	10
TRI-LINK OUTPOST 51 Everett Street P.O. BOX 471 Southbridge 01550 765-9101	*	Under 18	Emergency Foster Care Counseling	30 days	3

REGION II CENTRAL MASSACHUSETTS

SHELTER	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
YOU, INC. PRESCOTT HOUSE 305 Belmont Street Worcester 01605 757-5579	Under 18	Emergency Foster Care Shelter Counseling	30 days	8

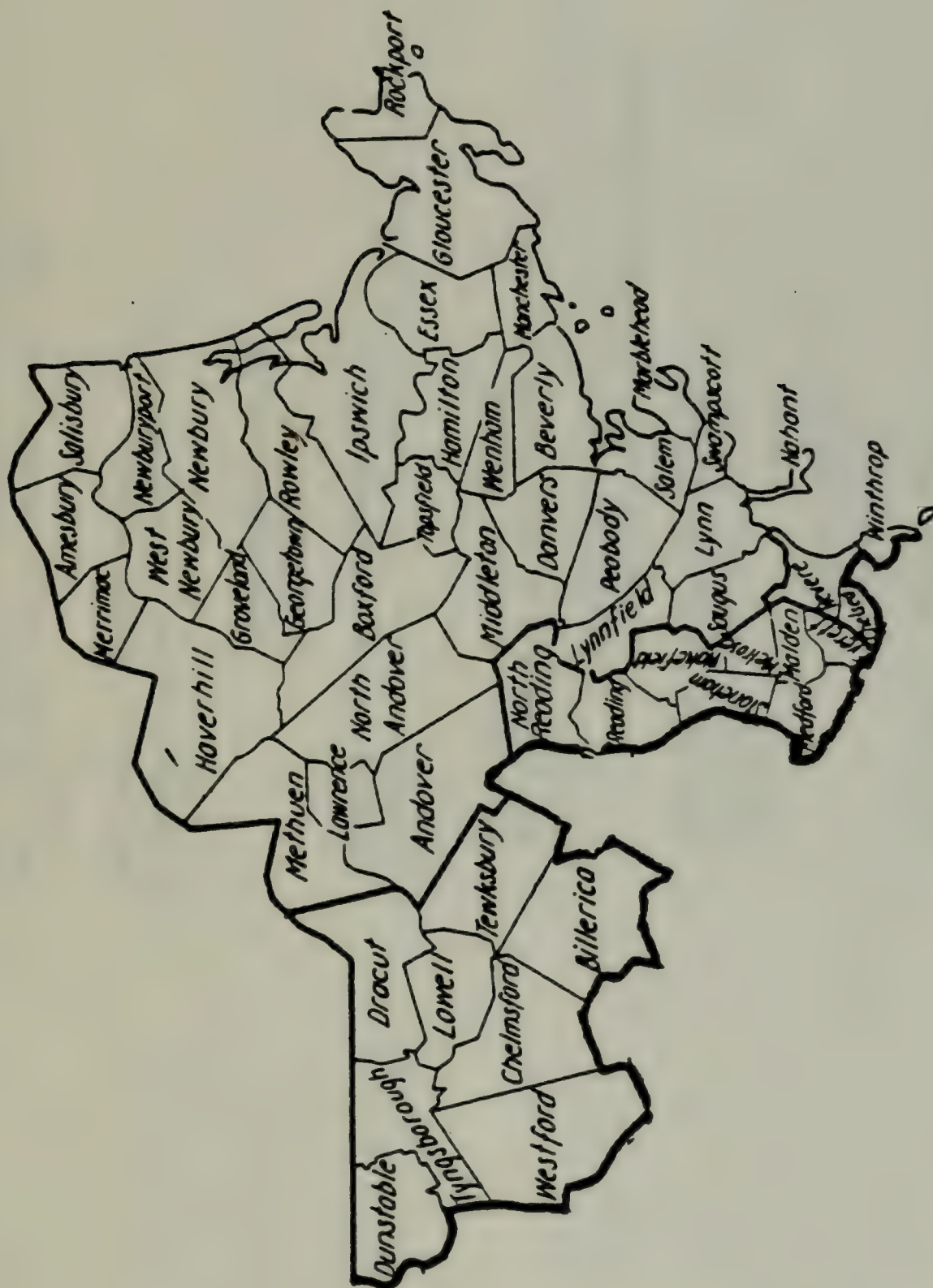
DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

LEOMINSTER DETOX CENTER * 17 Orchard Street Leominster 01453 537-6446	Alcoholic Men and Women	Detox Program	5 days	20
WORCESTER CITY HOSPITAL * Detoxification Unit 26 Queen Street Worcester 01610 799-8332	Alcoholic Men and Women	Detox Program	5 days	32

SPECIALIZED SHELTERS

OZANAM HOUSE 36 King Street Worcester 01610 755-5349	Individuals with Mental Health Needs Must be in Treatment	Overnight Shelter	7 nights (Can Extend to 14)	10
PUBLIC INEBRIATE PROGRAM* P.O. BOX 1078 Federal Station Worcester 01601 757-0103	Alcoholic Mental Health Needs Men and Women	Overnight Shelter Counseling	Determined on an Individual Basis	30 Men 5 Women (Adding 20 beds September, 1984)

REGION III: NORTHEASTERN MASSACHUSETTS



STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION III NORTHEASTERN MASSACHUSETTS

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by community action programs and/or the Office for Children. Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

<u>GREATER LAWRENCE AREA</u>	<u>GREATER LAWRENCE AREA</u>	<u>NORTH SHORE AREA</u>	<u>LYNN AREA</u>
ANSWER'S Elm Square Andover 01810	INTERNATIONAL INSTITUTE 454 Canal Street Lawrence 01840	RAP 9 Highland Ave Beverly 01915	UNITED WAY OF MASS BAY 170 Union Street Lynn 01902
9:00 - 9:00 (Mon-Fri) 9:00 - 5:00 (Saturday) 2:00 - 5:00 (Sunday) (Not Sat & Sun in Summer)	9:00 - 5:00 (Mon-Fri)	24 Hours	9:00 5:00 (Mon-Fri)
470-1184	687-0981	927-4506 922-0000 (Hotline)	599-6800

REGION III NORTHEASTERN MASSACHUSETTS

DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

AMESBURY OFFICE 194 Main Street Amesbury, MA 01913 388-2863	GLOUCESTER OFFICE 3 Pleasant Street Gloucester, MA 01930 281-3800	LYNN OFFICE 1 Washington Square Lynn, MA 01902 599-0700	NEWBURYPORT OFFICE 70 State Street Box 720 462-6638	WALTHAM OFFICE 22 Church Street Waltham, MA 02154 893-0146
BEVERLY OFFICE 186 Cabot Street Beverly, MA 01915 927-6616	HAVERHILL OFFICE 200 Main Street Haverhill, MA 01830 372-7191	MALDEN OFFICE Municipal Service Ctr. 200 Pleasant Street Malden, MA 02148 321-3800	PEABODY OFFICE 24 Lowell Street City Hall - Room 4 Peabody, MA 01960 532-0440	
CHELSEA OFFICE 300 Broadway Chelsea, MA 02150 884-7300	LAWRENCE OFFICE 11 Lawrence Street Lawrence, MA 01840 686-9441	MEDFORD OFFICE Held Professional Bldg. 64 Salem Street Medford, MA 02155 391-5750	SALEM OFFICE 209 Essex Street Salem, MA 01970 745-8350	
EVERETT OFFICE City Hall - Room 1 Everett, MA 02149 389-6931	LOWELL OFFICE 33 Middle Street Lowell, MA 01852 454-8061	METHUEN OFFICE 105 Haverhill Street Methuen, MA 391-5750 391-5750	WAKEFIELD OFFICE 7 Lincoln Street Wakefield, MA 01880 246-3805	

REGION III NORTHEASTERN MASSACHUSETTS

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

CAPE ANN AREA OFFICE 197 R Cabot Street Beverly 01915 927-4608	LYNN AREA OFFICE 181 Union Street Lynn 01902 596-0200	DANVERS/SALEM AREA OFFICE 2 Margin Street (Salem Post Office) Salem 01970 741-0440	LAWRENCE AREA OFFICE 11 Lawrence Street Lawrence 01840 685-8384
CHELSEA AREA OFFICE 300 Broadway Chelsea 02150 889-3820	TRI-CITY AREA OFFICE 205 Centre Street Malden 02148 321-0130	EASTERN MIDDLESEX AREA OFFICE Crystal Lake Office Park 4 Rail Road Avenue Wakefield 01880 245-2745	LOWELL AREA OFFICE 128 Warren Street Lowell 01852 452-8970
HAVERTHILL AREA OFFICE 200 Main Street Haverhill 01830 373-3913			

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

CAPE ANN 100 Power Street Beverly 01915 927-5446 468-3639 281-3077	TRI-CITY 132 School Street Everett 02149 389-5424/5075 389-2424	HAVERTHILL/NEWBURYPORT 69 Summer Street Haverhill 01830 372-0161 346-9617 352-6005	HERITAGE 9 Crombie Street Salem, MA 01970 745-9092/9092 745-4124
EASTERN MIDDLESEX 7 Lincoln Street Wakefield 01880 245-5267/7430/4239	GREATER LOWELL 224 Worthen Street Lowell 01852 459-2566/2567	LAWRENCE 10 Amesbury Street Lawrence 01840 685-0262/0294 688-1049	LYNN 15 Sutton Street Lynn 01902 581-7677/7678 581-7683

REGION III NORTHEASTERN MASSACHUSETTS

DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an Entitlement Specialist who can determine the benefits to which an individual may be eligible.

CAPE ANN AREA Gale Professional Bldg. 16 Broadway 01915 Beverly 01915 927-4466; 727-1978	TRI-CITY AREA 110 Pleasant Street Malden 02148 321-4120/4121 727-6717	DANVERS-SALEM AREA 90 Highland Avenue Salem 01970 745-9110; 727-0347	EASTERN MIDDLESEX AREA Lowell Road No. Reading 01864 774-5000 727-9550
HAVERHILL-NEWBURYPORT AREA 1 Main Street Merrimac 01860 352-6069; 774-8035	LAWRENCE AREA 27 Cedar Street Lawrence 01841 685-3831 727-9472	LYNN AREA 156 Broad Street Lynn 01901 581-2195 727-7054	DR. H.C. SOLOMON MENTAL HEALTH CENTER 291 Varnum Avenue Lowell 01854 454-8851 727-5658

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs. Home Care Corporations provide service to individuals sixty years and older including information and referral and money for emergency shelter.

CHELSEA/REVERE/WINTHROP HOME CARE CENTER, INC. Atlantic Savings Bank Bldg. 385 Broadway P.O. BOX 189 Revere 02151 286-0550	SENIOR HOME CARE SERVICES, INC. 2 Main Street Gloucester 01930 281-1750	GREATER LYNN SENIOR SERVICES, INC. 90 Exchange Street Lynn 01901 599-0110
ELDER SERVICES OF THE MERRIMACK VALLEY, INC. 420 Common Street Lawrence 01840 683-7747 1-800-892-0890)	MYSTIC VALLEY ELDER SERVICES, INC. 661 Main Street Malden 02148 324-7705	NORTH SHORE ELDER SERVICES, INC. 484 Lowell Street Peabody 01960 535-6220

REGION III NORTHEASTERN MASSACHUSETTS

COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

COMMUNITY ACTION PROGRAM INTERCITY 279 Broadway 02150 Chelsea 884-6130	ACTION, INC. 24 Elm Street Gloucester 283-7874	01903 Haverhill 373-1971	COMMUNITY ACTION, INC. 25 Locust Street, 2nd F1 Haverhill 01830	GREATER LAWRENCE COMMUNITY ACTION COUNCIL, INC. 350 Essex Street Lawrence 01840 686-3925
COMMUNITY TEAMWORK, INC. 167 Dutton Street Lowell 01852 459-0551	LYNN ECONOMIC OPPORTUNITY, INC. 360 Washington Street Lynn 01901 581-7220	02148 Malden 322-4125	TRI-CITY COMMUNITY ACTION PROGRAM 22 Mountain Avenue Malden 02148	NORTH SHORE COMMUNITY ACTION PROGRAM, INC. 98 Main Street Peabody 01960 531-0767

SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

P.O. BOX 92 Chelsea 02150 569-2719	14 Norwood Street Everett 02149 387-5227	399 Main Street Haverhill 374-7571	250 Haverhill Street Lawrence 01840 682-8038	150 Appleton Street Lowell 01852 458-3396
1 Franklin Street Lynn 01902 598-0673	213-219 Main Street Malden 02148 324-1970	40 Water Street Newburyport 465-0883	93 North Street Salem 01970 744-5181	

REGION III NORTHEASTERN MASSACHUSETTS

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

GREATER BEVERLY CHAPTER 11 Wallis Street Beverly 01915 922-2224	GREATER LAWRENCE CHAPTER 430 North Canal Street Lawrence 01840 683-2465	GREATER NEWBURYPORT CHAPTER 31 Green Street, Masonic Bldg. Newburyport 01950 462-6638
GLOUCESTER CHAPTER 180 Main Street P.O. BOX 581 Gloucester, MA 01930 283-1660	GREATER LOWELL CHAPTER 391 Pawtucket Street Lowell, MA 01854 458-01854	ROCKPORT CHAPTER C/O MORGAN 82 Main Street Rockport, Ma 01966 546-3470

YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

CAPE ANN YMCA 71 Middle Street Gloucester 01930 283-0470	MALDEN YMCA 83 Pleasant Street Malden 02148 324-7680	DANVERS YMCA 34 Pickering Street Danvers 01923 774-2055	GREATER LAWRENCE YMCA 40 Lawrence Street Lawrence 01840 686-6191	GREATER LYNN YMCA 20 Neptune Blvd. Lynn 01902 581-3105
BEVERLY REGIONAL YMCA 245 Cabot Street Beverly 01915 922-0990	MELROSE YMCA 497 Main Street Melrose 02176 665-4360	GREATER HAVERHILL YMCA 81 Winter Street Haverhill 01830 374-0506	GREATER LOWELL YMCA 35 YMCA Drive Lowell 01852 454-7825	SALEM YMCA One Sewell Street Salem 01970 744-0351
WAKEFIELD YMCA 317 Main Street Wakefield 01880 245-9622				

REGION III NORTHEASTERN

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTER	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
LOWELL YWCA 206 Rogers Street Lowell 01852 454-5405	Women	Shelter (Fee)	Minimum 30 days	23
NEWBURYPORT YWCA 13 Marret Street Newburyport 01950 465-0981	Women	Shelter (Fee)	3 days	1
GREATER LOWELL EMERGENCY FAMILY SHELTER 360 Pawtucket Street Lowell 01852 459-0551	Families	Shelter Counseling	2 weeks can extend to 1 month	20
LAZARUS HOUSE P.O. Box 408 Lawrence 01842 689-8575	Families	Overnight Shelter	3 nights	20

REGION III NORTHEASTERN MASSACHUSETTS

WELLSPRING HOUSE 302 Essex Street Gloucester 01930 281-3221	Men Women Families	Shelter Counseling	Individually Determined	9
ELDER EMER. SHELTER 420 Common Street Lawrence 01841 683-7747	Men and Women Over 60 (must be mobile)	Counseling Shelter Hotline	3 days	4

BATTERED WOMEN'S SHELTERS - Battered women's shelters have, strict eligibility requirements and a screening process.
Included are both shelters and safe home networks.

ALTERNATIVE HOUSE P.O. Box 2096 Lowell 01851 454-1436	Battered Women and their Child(ren)	Shelter Counseling Hotline	4 wks (w/out children) 6 wks (w/children)	4 women 6 children
HARBORNE 185 Hurllett Street Chelsea 02150 569-1134	Battered Women and their Child(ren)	Safehouse Network Counseling Hotline	5 days	9 homes
HAWC 9 Crombie Street Salem 01970 744-6841	Battered Women and their Child(ren)	Safehouse Network	5 nights	24

REGION III NORTHEASTERN MASSACHUSETTS

BATTERED WOMEN (CONT'D)

WOMEN CRISIS CENTER 166 High Street Newburyport 01950 465-2155	Battered Women and their Child(ren)	Safehouse Network Hotline	2 - 3 days	4 women + 10 children
WOMEN'S RESOURCE CENTER * 38 Lawrence Street Lawrence 01840 685-2480	Battered Women	Safehouse Network	4 days	5 Homes

ADOLESCENT SHELTER - Most of the adolescent shelters are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not homeless and will return to their families. Included are both shelters and foster care programs. Most programs require a referral from DSS or DMH.
(Continued on Next Page)

THE KEY PROGRAM 155 Franklin Street Lawrence 01840 685-0194	Under 18	Emer. - Foster Care Counseling	30 days	1
* LISTEN INC. 28 Tamlor Street Saugus 01906 233-8911	Under 18	Shelter Counseling	30 days	4
* PROJECT RAP 19 Broadway Beverly 01915 922-0000	Under 18	Shelter Counseling	30 days	6

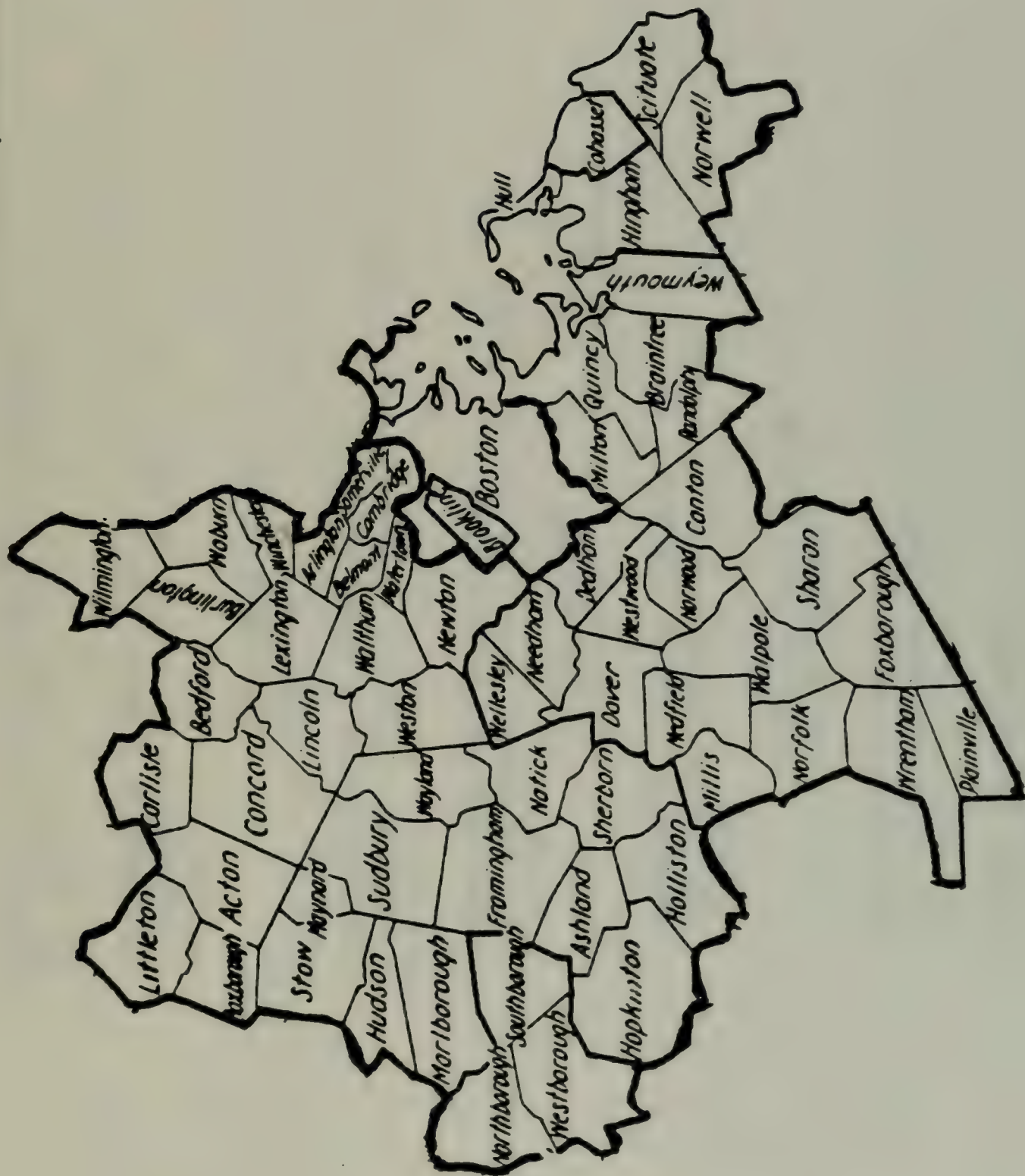
REGION III NORTHEASTERN MASSACHUSETTS

DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

LAWRENCE GENERAL DETOX CENTER 32-34 Haverhill Street Lawrence 01840 687-4816	Alcoholic Men & Women	Detox Program	5 days	20
LOWELL GENERAL HOSPITAL DETOX CENTER 295 Varnum Lowell 01854 454-0411	Alcoholic Men & Women	Detox Program	6 days	20
NORTH SHORE DETOX UNIT P.O. BOX 500 Hawthorne 01937 777-2121	Alcoholic Men & Women	Detox Program	5 days	30

THE POINT AFTER 40 Lawrence Street Lawrence 01840 681-7753	Mentally Ill	Shelter	Overnight	Usually 1 night
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REGION IV: GREATER BOSTON



STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION IV GREATER BOSTON

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by Community Action Programs and/or the Office for Children. If no Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office. Many Boston I & R Agencies also provide services to this region.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

<p><u>CAMBRIDGE AREA</u> <u>ELDERLY HOUSING</u> ASSISTANCE PROJECT 15 Pearl Street Cambridge 02139</p> <p>9:00 AM to 5:00 PM - (Mon - Fri)</p> <p>868-0800</p>	<p><u>GREATER BOSTON AREA</u> <u>UNITED WAY OF MASS BAY</u> INFORMATION AND REFERRAL SERVICE 87 Kilby Street Boston 02109</p> <p>9:00 AM - 5:00 PM - (Mon - Fri)</p> <p>482-1454</p>
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DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

<p><u>ACTON OFFICE</u> 294 Great Road Acton 01720 263-6610</p> <p><u>CAMBRIDGE OFFICE</u> 51 Inman Street Cambridge 02139 661-9390</p>	<p><u>MARLBORO OFFICE</u> 116 Main Street Marlboro 01752 481-4726</p> <p><u>NORWELL OFFICE</u> 335 Washington St Norwell 02061 659-2286</p>	<p><u>QUINCY OFFICE</u> 1485 Hancock Street Quincy 02169 471-2600</p> <p><u>SOMERVILLE OFFICE</u> 1 Davis Square Somerville 02144 666-4910</p>	<p><u>FRAMINGHAM OFFICE</u> 354A Waverly Street Suite 1 Framingham 01701 879-4200</p> <p><u>NORWOOD OFFICE</u> P.O. BOX 860 886A Washington St Norwood 02062 762-6300</p>	<p><u>WOBURN OFFICE</u> 4 Federal Street Woburn 01801 935-3850</p>
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REGION IV GREATER BOSTON

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

ARLINGTON (WOBURN) AREA OFFICE 23 Maple Street Arlington 02174 641-1780	NEWTON AREA OFFICE 437 Cherry Street West Newton 02165 965-2607	CAMBRIDGE/SOMERVILLE AREA OFFICE 51 Inman Street Cambridge 02139 661-9390	QUINCY AREA OFFICE 1419 Hancock Street Quincy 02169 773-8920	MARLBORO AREA OFFICE Walker Building, #20 255 Main Street Marlboro, MA 01752 481-2640
BEAVERBROOK AREA OFFICE 411 Waverly Oaks Road Waltham 02154 894-8770	NORWOOD AREA OFFICE 1416 Boston/Providence Highway Norwood 02062 769-8780	CAMBRIDGE/SOMERVILLE AREA OFFICE 1 Davis Square Somerville 02144 666-4910	COASTAL AREA OFFICE 11 Front Street Weymouth 02188 331-6600	CONCORD AREA OFFICE 409 Massachusetts Acton 01720 263-8159
FRAMINGHAM AREA OFFICE 354A Waverly Street Framingham 01701 872-8122				

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

CAMBRIDGE/SOMERVILLE One Summer Street Somerville 02143 623-5096/5097/5098	CONCORD/ASSABET 336 Baker Avenue Concord 01742 369-9591/9597	MYSTIC VALLEY - C/O FIRST CONGREGATIONAL CHURCH 21 Church Street Winchester 01890	SOUTH MIDDLESEX 125 Irving Street Framingham 01701 875-5264	WEST SUBURBAN 474 Centre St Newton 02158 965-9810
COASTLINE/SOUTH SHORE 195 Whiting Street Hingham 02043 849-1882	MARLBORO(GREATER AREA) 223 Pleasant Street Marlboro MA 481-3476	SOUTH NORFOLK 5 Walpole Street Norwood 02062 668-7262	WATERTOWN/WALTHAM/BELMONT 475 Trapelo Road Waltham 02154 891-8558/8559	

REGION IV GREATER BOSTON

DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an Entitlement Specialist who can determine the benefits to which an individual may be eligible.

CAMBRIDGE - SOMERVILLE MENTAL HEALTH CENTER 12 Maple Avenue Cambridge 02139 491-0600	SOUTH MIDDLESEX AREA Cushing Hospital P.O. Box 190 Framingham 01701 875-9753;	CENTRAL AREA 55 Woodrock Road Weymouth 02189 331-0927	CONCORD AREA 96 Commonwealth Avenue West Concord 01742 369-8427	SOUTH NORFOLK AREA MEDFIELD STATE HOSP Medfield 02052 359-7312
MARLBORO-WESTBORO AREA Westboro State Hospital P.O. BOX 288 Westboro 01581 366-4401	SOUTH SHORE (WEST AREA) 299 Newport Avenue Wollaston 02170 471-4820;	NEWTON-WELLESLEY-WESTON NEEDHAM 429 Watertown Street Newton 02158 969-3360	COASTAL AREA 55 Woodrock Road Weymouth 02189 331-0927	METROPOLITAN BEAVERBROOK AREA 475 Trapelo Road Waltham 02154 899-4210
MYSTIC VALLEY MENTAL HEALTH CENTER 186 Bedford Street Lexington 02173 861-0890				

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs. Home Care agencies provide service to individuals sixty years and older including information and referral and money for emergency shelter.

BAYPATH SENIOR CITIZENS SERVICES, INC. P.O. Box 2625 Framingham, MA 01701 (617) 620-0840	ELDER SERVICES, INC. One Davis Square Somerville 02144 (617) 628-2601/2602	KING PHILIP ELDER SERVICES, INC. 130 West Street P.O. BOX 113 Walpole 02081 668-5110 or 769-7440	SOMERVILLE CAMBRIDGE ELDER SERVICES, INC. One Davis Square Somerville 02144 628-2601/02
MINUTEMEN HOME CARE CORPORATION 20 Pelham Road Lexington 02173 862-6200; 263-8720	SOUTH SHORE ELDER SERVICES, INC. 430 South Main Street P.O. BOX 527 Cohasset 02025 749-6832; 335-1310 383-9790	WEST SUBURBAN ELDER SERVICES, INC. 1001 Watertown Street West Newton 02165 969-0170	

REGION IV GREATER BOSTON

COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

CAMBRIDGE ECONOMIC OPPORTUNITY COMMITTEE, INC.	SOUTH MIDDLESEX OPPORTUNITY COUNCIL, INC.	COMMUNITY ACTION AGENCY OF SOMERVILLE	QUINCY COMMUNITY ACTION ORGANIZATION, INC.
11 Inman Street Cambridge 02139 868-2900	36 Concord Street Framingham 01701 872-4853	265 Washington Street Somerville 02143 623-7370	1495 Hancock Street - R Quincy 02169 479-8181

SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

402 Massachusetts Ave. Cambridge 02139 547-3400	35-45 Concord Street Framingham 01701 875-3341	33 Myrtle Street Waltham 02154 894-0413
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RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

GREATER FRAMINGHAM CHAPTER	HUDSON CHAPTER	MARLBORO CHAPTER	WALPOLE CHAPTER	WRENTHAM CHAPTER
276 Union Avenue Framingham, MA 01701 875-5275	10 Ridge Road Hudson, MA 01749 562-2282	Walker Building 255 Main Street Marlboro, MA 01752 485-0158	c/o 1088 Main Street Walpole, MA 02081 668-3264	P.O. Box 447 Wrentham, MA 02093 384-8955

REGION IV GREATER BOSTON

YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

CAMBRIDGE YMCA 820 Mass. Avenue Cambridge, MA 02139 876-3860	REGIONAL FAMILY YMCA 280 Old Connecticut P.O. Box 967 Framingham, Ma 01701 879-4420	MARLEHEAD/SWAMPSCOTT YMCA 104 Pleasant Street Marblehead 01945 631-0870	WEST SUBURBAN YMCA 276 Church Street Newton, MA 02158 244-6050	SOMERVILLE YMCA 101 Highland Avenue Somerville, MA 02143 625-5050
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REGION IV GREATER BOSTON

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
CAMBRIDGE YWCA 7 Temple Street Cambridge 02139 536-7940	Women	Shelter (Fee)	7 Days	3 beds

SHELTER, INC. *	Families Men and Women	Overnight Shelter Counseling	Indefinite 3 Nights	2 Families 20
P.O. BOX 516 Cambridge 02139 547-1885				

BATTERED WOMEN'S SHELTERS - Battered women's shelters have strict eligibility requirements and a screening process. Included are both shelters and safe home networks.

DOVE *	Battered Women & Their Children (no boys over 12)	Shelter Counseling (Fee)	2 Weeks	6 women 13 children
P.O. Box 287 Quincy 02169 471-1234				
RESPOND *	Battered Women & Their Children	Shelter Counseling Hotline	6 Weeks	5 women & 10 children
P.O. BOX 555 Somerville 02141 623-5900				

REGION IV GREATER BOSTON

BATTERED WOMEN (CONT'D)

TRANSITION HOUSE P.O. Box 530 Cambridge 02139 354-2676	Battered Women & Their Children (no boys over 12)	Shelter Counseling Hotline	6 Weeks	9 women & 14 children
WALTHAM BATTERED WOMEN * Support Community P.O. BOX 24 Waltham 02154 899-8676	Battered Women & Their Children (no boys over 12)	Safehouse Network Counseling Hotline Shelter	1-3 days 4 weeks (w/out children) 6 weeks (w/children)	4 homes 10
WOMENS PROTECTIVE SERVICE * Natick 01760 653-4464	Battered Women & Their Children	Safehouse Network Counseling	1 week	5 women 10 children
CODE, INC. 481 Great Rd. Acton 01720 263-8777	Battered Women and Children	Shelter	5 days	4 women 8 children

ADOLESCENT SHELTER - Most of the adolescent shelters are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not homeless and will return to their families. Included are both shelters and foster care programs. Most programs require a referral from DSS or DMH.

ASHLAND YOUTH ADVISORY * COUNCIL Main Street Ashland 01721 881-2520	Under 18	Emergency Foster Care Counseling	30 days	10
CONCORD ASSABET SCHOOL, INC. Box 114 Concord 02742 263-1750	Under 22	Shelter Counseling	30 days	2

REGION IV GREATER BOSTON

ADOLESCENT SHELTERS (CONT'D)

DARE- MENTOR II 124 Cross Street Somerville 02145 623-8920	*	Under 18	Emergency Foster Care Counseling	45 days	8
HARBINGER HOUSE 110 Arlington Street Framingham 872-6002	*	Under 18	Shelter Counseling Emergency Foster Care	30 days	8
MARATHON HOUSE 303 Washington Street Walpole 02081 668-3631	*	Under 18	Shelter Counseling	30 days	6
MEADOW HOUSE 205 Bacon Street Waltham 02154 899-7700	*	Under 18	Shelter Counseling	30 days	4
NEIGHBOR NETWORK SOCIAL CONCERN 19 Campbell Street Woburn 01080 935-6495		Under 18	Emergency Foster Care Counseling	45 days	5
NEWTON WELLESLEY WESTON MULTI SERVICE CENTER 1301 Center Street Newton 02158 244-4802	*	Under 18	Shelter Counseling	30 days	6
SHORTSTOP 62 Mitchum Road Somerville 02141 776-2277	*	Under 18	Shelter Counseling	30 days	7

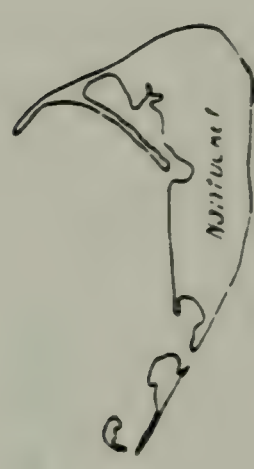
REGION IV GREATER BOSTON

DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

MIDDLESEX REGIONAL ALCOHOLISM TREATMENT CTR. 775 Trapolo Road Waltham 02154	Alcoholic Men and Women	Detox Program	5 days	30
QUINCY DETOXIFICATION CENTER, INC. 114 Whitwell Street Quincy 02169	Alcoholic Men and Women	Detox Program	5 days	20
SOUTH MIDDLESEX OPPORTUNITY COUNCIL 3 Merchant Road Framingham 01701 879-2950	Alcoholic Men and Women	Detox Center	5 days	20
CASPER INTERVENTION CENTER 245 Beacon St. Somerville 628-6300	Alcoholic Men and Women	Detox Program	5 days	20

SPECIALIZED SHELTER

EMERGENCY SERVICE CENTER* CASPER, INC. 240 Albany Street Cambridge 02139 661-0600	Alcoholic Men and Women	Overnight Shelter	Dependent on Individual Need	50
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STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION V SOUTHEASTERN MASSACHUSETTS

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by community action programs and/or the Office for Children. Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

<p>CAPE COD AREA CAPE COD COMMUNITY COUNCIL, INC. 320 Main Street Hyannis 02601</p> <p>8:30 - 4:30 (Mon-Fri) 775-0464 1-800-462-8002</p>	<p>GREATER BROCKTON AREA HELPLINE 837 No. Main Street Brockton 02401</p> <p>9:00 - 4:30 (Mon-Fri) 584-4357</p>	<p>MARTHA'S VINEYARD AREA MARTHA'S VINEYARD COMMUNITY SERVICES Beach Road Vineyard Haven 02560</p> <p>8:30 - 5:30 (Mon-Fri - Winter) 8:00 - 10:00 (Mon-Fri - Summer) 693-4460</p>
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REGION V SOUTHEASTERN MASSACHUSETTS

DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

<p>ATTLEBORO OFFICE 67 Mechanic Street Attleboro 02730 226-0293</p>	<p>OAK BLUFFS OFFICE P.O. Box 1267 Douglas Way 02567 Oak Bluffs 693-0210</p>	<p>BROCKTON OFFICE 75 Commercial Street Brockton 02401 588-3902</p>	<p>FALL RIVER OFFICE 138-150 North Main St Fall River 02720 679-1981</p>	<p>NEW BEDFORD OFFICE 533 Mill Street New Bedford 02740 997-1661</p>
<p>PLYMOUTH OFFICE Industrial Pk Rd Ext Plymouth 02360 746-6180</p>	<p>TAUNTON OFFICE 21 Spring Street Taunton 02780 823-2571</p>	<p>WAREHAM OFFICE 2510 Cranberry Hwy Wareham 02571 295-0138</p>	<p>NANTUCKET OFFICE Gouin Village, L5 Vesper Lane Nantucket 02554 228-0470</p>	<p>WEYMOUTH OFFICE 1431 Pleasant Street East Weymouth 02189 335-6000</p>
<p>FALMOUTH OFFICE P.O. BOX 930 Katherine Lee Bates Road Falmouth 02540 548-8222</p>	<p>HYANNIS OFFICE 269 Barnstable Road Hyannis 02601 771-1201 - 771-0326</p>	<p>ORLEANS OFFICE Hilltop Plaza Route 6A Orleans 02653 255-4403</p>		

REGION V SOUTHEASTERN MASSACHUSETTS

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

ATTLEBORO AREA OFFICE 67 Mechanic Street P.O. BOX 239 Attleboro 02703 226-4553	WAREHAM AREA OFFICE 215 Sandwich Road Wareham 02571 295-2501	NEW BEDFORD AEA OFFICE 399 Acushnet Avenue New Bedford 02740 997-3361
BROCKTON AREA OFFICE 143 Main Street Brockton 02401 584-0980	CAPE AND ISLANDS AREA OFFICE 467 B Station Avenue South Yarmouth 02664 394-1325	FALL RIVER AREA OFFICE 240 Elm Street Fall River 02720 675-1145
PLYMOUTH AREA OFFICE Industrial Park Road Ext. Plymouth 02360 585-6533	TAUNTON AREA OFFICE 21 Spring Street Taunton 01780 822-7761	WAREHAM AREA OFFICE 215 Sandwich Road Wareham 02471 295-5618

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "individual kid money" to use in emergency situations.

ATTLEBORO/TAUNTON 7 North Main Street Attleboro 02703 823-7200 822-1218 727-8948	BROCKTON 47 High Street Brockton 02401 727-8363 588-6429	CAPE AND THE ISLANDS 298 Main Street Hyannis 02601 727-7723 771-2151	FALL RIVER 243 Forest Street Fall River 02732 727-8469 675-0588/0589
NEW BEDFORD 488 Pleasant Street New Bedford 02740 997-4531/1617 727-8974	PLYMOUTH 130 Court Street Plymouth 02360 746-5101/5102 727-8945		

REGION V SOUTHEASTERN MASSACHUSETTS

DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an Entitlement Specialist who can determine the benefits to which an individual may be eligible.

ATTLEBORO AREA OFFICE	TAUNTON AREA OFFICE	BROCKTON MULTI-SERVICE CENTER	CAPE COD & THE ISLANDS AREA
ATTLEBORO AREA OFFICE 152 West Main Street Norton 02766 285-9721	P.O. Box 350 Taunton 02780 824-7551 727-7978	165 Quincy Street Brockton 02401 580-0880, Ext. 115, 116	P.O. Box 1462 Orleans, MA 02653 255-7877/7878
FALL RIVER AREA Corrigan Mental Health Center 49 Hillside Street Fall River 02720 678-2901	NEW BEDFORD AREA 87 Allen Street New Bedford 02740 999-1200/1220	PLYMOUTH 15 Main Street Plymouth 02360 747-1500/1501	

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs, Home Care Corporations provide service to individuals sixty years and older including information and referral and money for emergency shelter.

BRISTOL COUNTY HOME CARE FOR ELDERLY, INC.	COASTLINE ELDERLY SERVICES, INC.	ELDERLY SERVICES OF CAPE COD AND THE ISLANDS	IVA OLD COLONY ELDERLY SERVICES, INC.
506 Newton Street P.O. Box 163 (Zip 02724) Fall River 02721 675-2101	13 Welby Road New Bedford 02745 998-3016; 995-7209	658 Main Street West Yarmouth 02673 771-4248	231 Main Street 584-1561/4317 697-3338 586-3700/3701

REGION V SOUTHEASTERN MASSACHUSETTS

COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

SELF HELP, INC.	CITIZENS FOR CITIZENS, INC.	COMMUNITY ACTION	PACE, INC.	SOUTH SHORE COMMUNITY
232 Main Street Brockton 02401 588-5440	264 Griffins Street Fall River 02724 679-0041	COMMITTEE OF CAPE COD AND THE ISLANDS 583 Main Street Hyannis 771-1727	P.O. Box D 626 166 Williams St New Bedford 02742 997-5732	ACTION COUNCIL, INC. 17 Court Street, Rear Plymouth 02361 746-6707

SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

216 Center Street Brockton 02401 583-1896	290 Bedford Street Fall River 02720 676-3057	619 Purchase Street New Bedford 02740 997-6561	8 Carver Street Plymouth 02361 746-1559	6 Baxter Street Quincy 02169 472-2345
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REGION V SOUTHEASTERN MASSACHUSETTS

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

ATTLEBORO CHAPTER 17 Tappan Avenue Attleboro 02703 222-0235	NEW BEDFORD CHAPTER 848 Pleasant Street Melville Plaza New Bedford 02740 996-8286	MANSFIELD CHAPTER c/o 86 Rumford Avenue Mansfield 02048 339-9884	GREATER FALL RIVER 110 Underwood Street Fall River 02720 676-8276
OLD COLONY CHAPTER 418 Belmont Street Brockton 02411 586-4790	NORTH ATTLEBORO - PLAINVILLE CHAPTER 299 Chestnut Street North Attleboro	MARTHA'S VINEYARD CHAPTER Box 475 RFD Edgartown 02539 695-6082	TAUNTON CHAPTER 31 School Street Taunton 02780 823-6161
CAPE COD CHAPTER 286 South Street Hyannis 02601 775-1540	PLYMOUTH CHAPTER P.O. Box 189 White Horse Beach Plymouth 02381 746-0929	NANTUCKET CHAPTER Box 1201 Nantucket 02554 228-1917	

YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

OLD COLONY YMCA 320 Main Street Brockton 02401 583-2155	CAPE COD YMCA 76 Enterprise Road Hyannis 02601 775-8611	GR. FALL RIVER YMCA 199 North Main Street Fall River 02720 675-7841	NEW BEDFORD YMCA 25 South Water Street New Bedford 02740 997-0734
HOCKMOCK AREA YMCA 300 Elmwood Street North Attleboro 02760 695-7001	SOUTH SHORE YMCA 79 Coddington St Quincy 02169 479-8500	TAUNTON YMCA 71 Cohannet Street Taunton 02780 823-3320	

REGION V SOUTHEASTERN

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
MARKET MINISTRIES, INC. 60 Eighth Street New Bedford 02740 997-3202	Men, Women and Families	Shelter Overnight	Indefinite	25
DAVID JON LOUISON FOUNDATION 95 West Elm Street Brockton 02401 587-6065	Young Mothers (18-20) and their Child(ren) (Infants & Toddlers)	Shelter Counseling	30 days with possible extension	8 women + 8 children
HOUSING ASSISTANCE CORP.* 87 Winter Street Hyannis 02160 771-5400	Families	Shelter Counseling	2-8 Weeks	22

REGION V SOUTHEASTERN MASSACHUSETTS

MAIN SPRING HOUSE 54 North Main Street Brockton 02401 587-5441	Families Men and Women	Shelter Counseling	Families until permanent housing found Individuals dependent on demand for beds	40
REINHART EMER. SHELTER VOLUNTEERS OF AMERICA 1704 Acushnet New Bedford 02745 993-2557	Families Men and Women	Shelter (Fee)	3 days	10

BATTERED WOMEN'S SHELTERS - Battered women's shelters have strict eligibility requirements and a screening process.
Included are both shelters and safe home networks.

INDEPENDENCE HOUSE 30 Willow Street Hyannis 02601 771-6507	Battered Women and their Child(ren)	Safehouse Network Counseling	5 days 30 days	30
NEW HOPE P.O. BOX 48 Attleboro 02763 266-4015	Battered Women and their Child(ren)	Shelter Counseling	6 weeks	18
NEW BEDFORD WOMEN'S CENTER 252 Country Street New Bedford 02740 992-4222	Battered Women and their Child(ren)	Shelter Counseling Hotline	6 weeks	22
SOUTHSHORE WOMEN'S CENTER 14 Main Street Plymouth 02360 746-2664	Battered Women and their Child(ren) (no boys over 12)	Safehouse Network Hotline	5 days	5 Homes

REGION V SOUTHEASTERN MASSACHUSETTS

BATTERED WOMEN (CON'T)

WOMEN'S CENTER FOR INDEPENDENT LIVING 386 Stanley Rd. Fall River 01844 675-0027	Battered Women and their Child(ren)	Safehouse Network	4 days	2 - 3 Homes
WOMEN'S PLACE P.O. Box 4206 Brockton 02403 588-2042	Battered Women and their Child(ren)	Shelter Counseling Hotline	6 weeks	4 families

ADOLESCENT SHELTER - Most of the adolescent shelters are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not

ATTLEBORO AREA YOUTH FAMILIES SERVICES P.O. Box 273 Attleboro 02703 222-7525	Under 18	Emer. Foster Care Counseling	30 days	5
CAPE COD EMER. SHELTER P.O. Box 741 Osterville 02655 428-3575	Under 18	Emer. Foster Care Counseling Hotline	30 days	10
FAMILY RESOURCES, INC. P.O. Box 634 Middleboro 02346 947-7979	Under 18	Shelter Counseling	30 days	20
MARTHAS VINEYARD COMMUNITY SERV. Vineyard Haven 02568 693-4460	Under 20 years	Shelter Counseling	45 days	2

REGION V SOUTHEASTERN MASSACHUSETTS

ADOLESCENT PROGRAMS (CONT'D)

SURVIVAL EMER. SHELTER * 911 Main Street S. Weymouth 02190 331-6113	Under 18	Shelter Counseling	30 days	4 boys 4 girls
PHANEUF CENTER * 688 North Amin Street Brockton 02401 584-0500	Under 18	Shelter Counseling	30 days	7

DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

ALCOHOL INTERVENTION * CENTER 686 North Main Street Brockton 02401 587-0815	Alcoholic Men & Women	Detox Program	3 - 5 days	20
FALL RIVER CENTER * For Alcoholic Program 386 St. Anley St. Fall River 02720 679-5222	Alcoholic Men & Women	Detox Program	5 - 7 days	20
GOSNOLD * 200 Terheun Drive Falmouth 02540 540-6550	Alcoholic Men & Women	Detox Program	14 days	30

REGION VI BOSTON



STATE AGENCY - CENTRAL OFFICES

GOVERNOR'S OFFICE OF HUMAN RESOURCES
State House, Room 109, Boston, MA 02133
727-6692

EXECUTIVE OFFICE OF COMMUNITIES AND DEVELOPMENT
100 Cambridge Street, Boston, MA 02202
727-3624

DEPARTMENT OF ELDER AFFAIRS
38 Chauncy Street, Boston, MA 02111
727-7750

ELDER ABUSE HOTLINE
1-800-922-2275

EXECUTIVE OFFICE OF HUMAN SERVICES
1 Ashburton Place, 11th Floor, Boston, MA 02108
727-7600

- DEPARTMENT OF PUBLIC WELFARE
600 Washington Street, Boston, MA 02111
727-6000

CLIENT SERVICES
1-800-322-1373; 727-0837 (in Boston)

- DEPARTMENT OF SOCIAL SERVICES
150 Causeway Street, Boston, MA 02114
727-0900

CHILD-AT-RISK HOTLINE
1-800-792-5200

- DEPARTMENT OF MENTAL HEALTH
160 North Washington Street, Boston, MA 02114
727-5600

- OFFICE FOR CHILDREN
150 Causeway Street, Boston, MA 02114
727-8900

- DEPARTMENT OF PUBLIC HEALTH
150 Tremont Street, Boston, MA 02111
727-2700

REGION VI BOSTON

INFORMATION AND REFERRAL AGENCIES - An attempt was made to identify the agencies in each community most aware of available resources. Some of the agencies listed also do counseling and/or advocacy. In many communities Information and Referral is provided by Community Action Programs and/or the Office for Children. If no Information and Referral (I & R) agency is listed for your area you may want to call the CAP or OFC office. Many Boston I & R Agencies also provide services to this region.

The MASSACHUSETTS COALITION FOR THE HOMELESS, 34 1/2 Beacon Street, Room 809, Boston, 523-6400 is an advocacy group that can provide general information around policies and resources for organizations addressing the needs of the homeless.

BOSTON CENTER FOR INDEPENDENT LIVING 50 New Edgerly Road Boston 02145 Serving Handicapped Men and Women 9:00 AM to 5:00 PM (Mon - Fri) 536-2187	BOSTON INDIAN COUNCIL 105 South Huntington Jamaica Plain 02130 Serving Boston Native Americans 9:00 AM to 5:00 PM (Mon - Fri) 482-9888	LA ALIANZA HISPANA 409 Dudley Street Roxbury 02109 Serving Boston Hispanic Population 8:30 AM to 5:00 PM (Mon - Fri) 427-7175
MASS. ASSOC. OF OLDER AMERICANS 110 Arlington Street Serving Elderly Population 9:00 AM - 4:30 PM (Mon - Fri) 426-0805	TRAVELERS AIDE SOCIETY 711 Atlantic Ave. Serving Stranded Travelers National Network 8:30 AM to 5:30 PM (Mon - Fri) Central Office Hours 542-7286	PROJECT PLACE 32 Rutland Street South End 02118 Homeless drop-in center; individual counseling Drop-in Center: 1-4 PM (days vary, call ahead) Counseling: 9:00 AM - 10:00 PM (7 days a week) 24 Hour Crisis/I&R Hotline: 267-9150 Business Line: 262-3740
WOMEN'S EDUCATION & INDUSTRIAL UNION 356 Boylston Street Boston 02116 Serving General Population 9:00 AM to 5:00 PM (Mon - Fri) 536-5651	UNITED WAY OF MASS BAY Information and Referral Service 87 Kilby Street Boston, 02109 Serving greater Boston General Population 9:00 AM to 5:00 PM (Mon. - Fri.) 482-1454	

REGION VI BOSTON

DEPARTMENT OF PUBLIC WELFARE - Individuals may be eligible for General Relief and/or emergency Food Stamps. Families may be eligible for AFDC, Medicaid, and/or emergency Food Stamps. AFDC recipients may also be eligible for Emergency Assistance.

BROOKLINE OFFICE 320 Washington Street Brookline 02146 731-1500	HANCOCK STREET OFFICE 170 Hancock Street Dorchester 02121 288-3340	GROVE HALL OFFICE 515 Blue Hill Ave Roxbury 02121 442-1810	SOUTH BOSTON OFFICE 386 West Broadway South Boston 02127 269-0910
HAWKINS STREET 43 Hawkins Street Boston, MA 02114 227-8320	EAST BOSTON OFFICE 154 Maverick Street East Boston, 02108 567-6140	ROXBURY CROSSING 1491 Tremont Street Robury, MA 02120 442-4800	CUMMINS HIGHWAY 26 Cummins Highway Roslindale 02131 325-4100
CHURCH STREET 20 Church Street Boston 02116 542-4850	ADAMS STREET OFFICE 1231 Adams Street Dorchester 02124 296-6600		

DEPARTMENT OF SOCIAL SERVICES - DSS workers can make emergency foster care placements or place adolescents in DSS contracted shelters. Some area offices also have contingency funds for emergency use.

BOSTON OFFICE 21 James Street Boston 02118 226-2233	BOSTON/BROOKLINE AREA OFFICE 77 Warren Street West Hall Building 9 Brighton 02135 442-1640	CHARLESTOWN OFFICE 1 Thompson Square Charlestown 02129 242-3477	TUFTS BAY COVE AREA OFFICE 20 West Howell Street Dorchester 02125 569-8310
HARBOR AREA OFFICE 115 Gove Street East Boston 02128 282-0010	BOSTON STATE AREA OFFICE 123 Morton Street Jamaica Plain 02130 524-5474	BOSTON UNIVERSITY AREA OFFICE 55 Dimock Street Roxbury 02119 5-5485	

REGION VI BOSTON

OFFICE FOR CHILDREN - Each office has a Help For Children Advocate who provides information for families in need of services. Advocates also have access to limited "Individual Kid Money" to use in emergency situations.

BAYSIDE	BOS-LINE	BOSTON-SOUTHERN	INNER-CITY	CAPITOL/HARBOR
918 Dorchester Ave Dorchester 02125 288-6600 288-6601	824 Huntington Ave Boston 02115 738-4518 738-4519	150 Causeway Street Boston 02114 727-2468	130 Warren Street Roxbury MA 427-0606	458 Broadway Chelsea, MA 889-4660 or 4661, 4662, 4663

DEPARTMENT OF MENTAL HEALTH - The resources of each area office differ, but most provide three levels of service: crises intervention, emergency beds, and transitional and/or long-term housing. There may also be an Entitlement Specialist who can determine the benefits to which an individual may be eligible.

DORCHESTER/MATTAPAN	SOLOMON CARTER FULLER MENTAL HEALTH CENTER	ERICH LINDEMANN MENTAL HEALTH CENTER	TUFTS (BAY COVE) MENTAL HEALTH CENTER
591 Morton Street Dorchester 02124 436-6000	85 East New Street Boston 02118 266-8800	25 Staniford Street Boston 02114 727-7100	170 Morton Street Jamaica Plain 02130 (c/o Lemuel Shattuck Hospital) 522-8110
MASS. MENTAL HEALTH CTR. 74 Fenwood Road Boston 02115 734-1300	WEST-ROS-PARK MENTAL HEALTH CENTER 780 American Legion Hwy Roslindale 02131 325-6700		

REGION VI BOSTON

HOME CARE CORPORATIONS - Funded by the Department of Elder Affairs, Home Care Corporations provide service to individuals sixty years and older including information and referral and funds for emergency shelter.

<p><u>AREA HOME CARE FOR SENIOR CITIZENS, INC.</u> 1255 Boylston Street Boston 02115 266-1672; 266-1919</p>	<p><u>SENIOR HOME CARE SERVICES</u> BOSTON III, INC. 38 Chauncy Street (4th) Boston 02111 451-6400</p>	<p><u>SOUTHWEST BOSTON SENIOR SERVICES, INC.</u> 1 Belgrade Avenue Roslindale 02131 325-6565</p>
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COMMUNITY ACTION PROGRAMS - In many communities the CAP is the primary information, referral, and advocacy source. Some CAPS also have limited emergency funds to use in individual cases.

	<p><u>ACTION FOR BOSTON COMMUNITY DEVELOPMENT, INC.</u> 178 Tremont Street Boston 02111 357-6000</p>	
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SALVATION ARMY - In many communities the Salvation Army attempts to fill the gap between individual needs and existing community resources. Many centers provide vouchers for emergency shelter.

<p>187 Columbus Ave Boston, MA 02116 542-5522</p>	<p>23 Vernon Street Roxbury, MA 02119 427-6700</p>
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REGION VI BOSTON

RED CROSS - Provides direct and referral services on a 24-hour/7 day per week basis. Emergency services of food, clothing and shelter are given to victims of disasters. Financial aide and counseling services may be available to members of the armed forces, veterans, and their families. Chapters maintain knowledge of other agency services in their communities.

	<p>AMERICAN RED CROSS OF MASSACHUSETTS BAY</p> <p>99 Brookline Avenue Boston 02215 262-1234</p>	
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YMCA - Some YMCA's have residences that have special beds set aside for transients. There is often a fee for these beds. All YMCA's are available to provide emergency shelter for disaster victims.

<p>ARMED SERVICES YMCA</p> <p>32 City Square Charlestown 02129 242-2660</p>	<p>GREATER BOSTON YMCA</p> <p>316 Huntington Avenue Boston 02115 536-6950</p>
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REGION VI BOSTON

*SHELTER SECTION

Shelters are divided by the populations served. Many shelters require a referral or have a screening process and some charge a fee. Included are the services provided, the maximum length of stay, and the maximum capacity of each shelter. Shelters completely or partially funded by the State are asterisked *.

Some shelters are actually transitional housing providing counseling, child care, medical services, and transportation until a family can find permanent housing. At the other end of the emergency shelter spectrum are shelters where individuals line up each night to get a cot that they must leave early the next morning.

SHELTERS	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
SANCTA MARIA 11 Wattrum Street 02118 423-4366	Women	Shelter	3 nights	10
BOSTON YWCA BERKELEY RESIDENCE CLUB 40 Berkeley Street Boston 02116 482-8850	Women	Shelter (fee)	2 weeks	60
HARBORLIGHT (SALVATION ARMY) 407 Shawmut Avenue 02118 536-7469	Men and Women	Shelter Counseling	3 consecutive nights in a 14 day period	30 Men 8 Women
PINE STREET INN 60 Bristol Street 02118 482-4944	Men and Women	Overnight Shelter	As long as there is Room	300 Men 50 Women (200 Winter overflow)

REGION VI BOSTON

SHELTER	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
NEW CHARDON STREET SHELTER 41 New Chardon Street 02114 523-2337	Women and their children (no boys over 12)	Shelter Counseling	45 Days	45
ROSIE'S PLACE 1662 Washington 02118 536-4652	Temporarily closed due to fire, but Shelter is available. Call for information. Dinner is being served at St. Stephen's Church on Shamut Ave.			
BOSTON FAMILY SHELTER * 656 Massachusetts Ave. 267-8081	Families	Shelter Counseling	3 Month Maximum	35
LITTLE SISTERS OF THE * ASSUMPTION (PROJECT HOPE) 45 Magnolia Street 02125 442-1880	Families	Shelter Counseling	2 Months	20
ROXBURY CORPS SHELTER SALVATION ARMY 23 Vernon Street 02119 427-6700	Families	Shelter Counseling (Fee)	7 Days (can extend)	14
ROXBURY FAMILY HOUSE * 250-252 Columbia Road Roxbury 02122 427-4470	Priority Families	Shelter Counseling	Until Permanent housing found	35
SOJOURNER HOUSE 85 Regent Street 02119 427-0622	Families	Shelter Counseling (Kitchen Facilities)	Until permanent housing found	4-5 Families

REGION VI BOSTON

SHELTER	POPULATION SERVED	SERVICES	MAXIMUM LENGTH STAY	CAPACITY
LONG ISLAND HOSPITAL (BOSTON CITY SHELTER) 328-1371 x101 & 102	Families Men and Women	Overnight Shelter Transportation Counseling	Indefinite	200
LEMUEL SHATTUCK HOSPITAL 70 Morton Street 02113 522-8110	Families Men and Women	Overnight Shelter Counseling	Indefinite	50

BATTERED WOMEN'S SHELTERS - Battered women's shelters have strict eligibility requirements and a screening process.
Included are both shelters and safe home networks.

CASA MYRNA VASQUEZ P.O. BOX 18019 02122 262-9581	Battered Women and their Children No Boys over 12	Shelter Hotline Counseling	3-6 weeks	25 (and a safe house network)
ELIZABETH STONE HOUSE 108 Brookside Avenue 02130 522-3417	Battered Women and their children	Shelter Counseling Advocacy	3-8 weeks	6
MARY LAWSON FORMAN P.O. BOX 49 Dorchester 02125 825-1666	Battered Women and their Children No Boys over 12	Shelter Counseling Hotline	3-6 weeks	15
RENEWAL HOUSE P.O. Box 1919 02120 566-6881	Battered Women and their Children (No boys over 12)	Shelter Counseling No Food	up to 8 weeks	5 Women 13 Children

REGION VI BOSTON

ADOLESCENT SHELTER - Most of the adolescent shelters are not solely for homeless youth. Although some of the temporary residents are runaways or throwaways, many are not homeless and will return to their families. Included are both shelters and foster care programs. Most programs require a referral from DSS or DMH.

ADVOCACY CENTER 530 Atlantic Ave. 02110 482-6806	*	Under 18	Emergency Foster Care Counseling Hotline	30 Days	9
BOSTON CRISIS CENTER 32 City Square 02129 242-1681	*	Under 18	Shelter Counseling	30 Days	10
BRIDGE OVER TROUBLED WATERS 147 Tremont Street Boston, MA 02116 423-9597	*	Under 18	Emergency Foster Care Counseling	30 Days	20
COMMON LIFE 203 Tremont Street 02116 423-3925	*	18-21	Overnight Counseling (referred by Bridge)	Decided individual basis	16
FLORENCE CRITTENDON HASTINGS 10 Perthshire Road Brighton 02135 782-7600		Pregnant Adolescents	Structured Program	Until Delivery	30 (Very few available on an emergency basis)
PLACE RUNAWAY HOUSE 264 Marlborough Street 02115 536-4181	*	Under 18	Shelter Counseling	14 Days	12

REGION VI BOSTON

DETOXIFICATION PROGRAMS - Detoxification programs are medical facilities with medical personnel available 24 hours a day. They are included in this directory because many detox patients are also homeless.

ANDREW HOUSE 25 Lenarost Dorchester 02102 265-0900	*	Alcoholic Men and Women	Detox Program	5 Days	20
ANDREW JOHNSON DETOX CENTER 56 Havre Street East Boston 02128 569-5478	*	Alcoholic Men and Women	Detox Program	5 Days	20
BOSTON ALCOHOL DETOXIFICATION PROJECT INC. 19 James St. 02118 266-2615	*	Alcoholic Men and Women	Detox Program	5 Days	20
DIMOCK ALCOHOLISM DETOXIFICATION CENTER 55 Dimock Street Roxbury 02119 442-9244	*	Alcoholic Men and Women	Detox Program	5 Days	20
KENMORE SQUARE TREATMENT FACILITY 61 Brookline Avenue 02115 437-1884	*	Alcoholic Men and Women	Detox Program	5 Days	20
RIVER STREET DETOXIFICATION CENTER 249 River Street Mattapan 02126 298-0060	*	Alcoholic Men and Women	Detox Program	5 Days	20

SPECIALIZED SHELTERS

PARKER STREET SHELTER LINDEMANN CENTER 727-1272	*	Men and Women Mental Health Needs	Shelter Day Program	Indefinite	50
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ACKNOWLEDGEMENT

The cooperation and hard work of a number of people made this guide possible. Special recognition should go to Sheri Adlin, who organized the project for the Governor's Office and saw it through to completion. Special thanks must also go to Alice White and Ernie Stanley of the Department of Public Welfare. Others who contributed were Nancy Kaufman and Bill Bartin of the Governor's Office of Human Resources; Elyse Jacob, Patrick Walsh, Nancy Marder, Carol Siemering and Ed Chase of the Department of Public Welfare; and Roberta McRae and Sandra McLaughlin of the State Bookstore.

Every effort was made to make this guide complete and accurate. Apologies are made for any errors which may remain.

1. **ADULT DAY CARE** - This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.

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Name of Program	Description of Program	Location	Hours of Operation	Cost	Contact Person	Phone Number	Fax Number	Email Address	Website	Other Information
1. ADULT DAY CARE	This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.	1234 Main Street, Suite 100, Anytown, USA	Monday - Friday, 9:00 AM - 3:00 PM	\$150 per month	John Doe	(555) 123-4567	(555) 123-4567	john.doe@anytownusa.com	www.anytownusa.com	This program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.
2. ADULT DAY CARE	This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.	4567 Main Street, Suite 200, Anytown, USA	Monday - Friday, 9:00 AM - 3:00 PM	\$150 per month	Jane Smith	(555) 234-5678	(555) 234-5678	jane.smith@anytownusa.com	www.anytownusa.com	This program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.
3. ADULT DAY CARE	This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.	7890 Main Street, Suite 300, Anytown, USA	Monday - Friday, 9:00 AM - 3:00 PM	\$150 per month	Bob Johnson	(555) 345-6789	(555) 345-6789	bob.johnson@anytownusa.com	www.anytownusa.com	This program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.
4. ADULT DAY CARE	This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.	1011 Main Street, Suite 400, Anytown, USA	Monday - Friday, 9:00 AM - 3:00 PM	\$150 per month	Alice Brown	(555) 456-7890	(555) 456-7890	alice.brown@anytownusa.com	www.anytownusa.com	This program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.
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6. ADULT DAY CARE	This program provides a safe and supervised environment for adults who are unable to care for themselves at home. It includes meals, transportation, and recreational activities. The program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.	1567 Main Street, Suite 600, Anytown, USA	Monday - Friday, 9:00 AM - 3:00 PM	\$150 per month	Diana White	(555) 678-9012	(555) 678-9012	diana.white@anytownusa.com	www.anytownusa.com	This program is open to individuals aged 18 and older who are unable to care for themselves at home. The program is open to individuals aged 18 and older who are unable to care for themselves at home.

